



## **Kindred Spirit Investigations - Privacy Policy 2026**

**Last updated:** 06 January 2026

**Next review:** January 2027

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### **1. INTRODUCTION**

This Privacy Policy applies between you, the user of this website ("you", "your"), and **Kindred Spirit Investigations** ("we", "us", "our"), the owner and operator of this website.

Kindred Spirit Investigations is committed to protecting and respecting your privacy. This policy explains how we collect, use, store, and protect personal data when you use our website or contact us.

This Privacy Policy has been drafted in accordance with:

- The **UK General Data Protection Regulation (UK GDPR)**; and
- The **Data Protection Act 2018**.

Please read this Privacy Policy carefully.

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### **2. DEFINITIONS**

For the purposes of this Privacy Policy:

- "**Data**" means all information submitted to or collected by Kindred Spirit Investigations through this website, including personal data as defined by UK GDPR.
- "**Personal Data**" means information relating to an identified or identifiable natural person.
- "**User**" / "**you**" means any person accessing this website, excluding employees, contractors, or representatives acting in the course of their duties.
- "**Website**" means <https://www.kindredspiritinvestigations.co.uk> and any associated sub-domains unless expressly excluded.

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### **3. SCOPE OF THIS PRIVACY POLICY**

This Privacy Policy applies **only** to the actions of Kindred Spirit Investigations and users in relation to this website.

It does **not** apply to:

- Third-party websites accessed via links on this website
- Social media platforms
- External booking, payment, or analytics services operated by third parties

We encourage you to review the privacy policies of any third-party websites you visit.

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#### **4. DATA WE COLLECT**

We may collect and process the following types of data:

- Name
- Email address
- Telephone number
- IP address
- Date, time, and method of contact
- Any information voluntarily submitted via contact forms or email correspondence

We **do not intentionally collect special category data** (such as health, religious beliefs, or biometric data).

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#### **5. HOW WE COLLECT DATA**

Data may be collected through:

- Website contact forms
- Email correspondence
- Cookies and similar technologies
- Server logs and security monitoring

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#### **6. COOKIES**

##### **Necessary Cookies**

We use strictly necessary cookies to:

- Enable core website functionality
- Maintain security
- Ensure accessibility and performance

These cookies cannot be disabled without affecting site functionality.

### **Analytical Cookies**

We may use analytical cookies to understand how visitors interact with the website. These cookies collect anonymised information and do not directly identify individuals.

You can manage cookie preferences through your browser settings or the cookie control panel on our website.

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## **7. HOW WE USE YOUR DATA**

Kindred Spirit Investigations acts as the **Data Controller** for the purposes of UK GDPR.

We may use your data for the following lawful purposes:

- Responding to enquiries and communications
- Internal record keeping
- Website administration and security
- Improving website content and user experience
- Sending occasional updates or promotional information **only where consent has been given**

We will **not** sell your personal data.

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## **8. LEGAL BASIS FOR PROCESSING**

We process personal data under one or more of the following lawful bases:

- Consent
- Legitimate interests
- Legal obligation
- Performance of a contract or pre-contractual steps

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## **9. DATA RETENTION**

We retain personal data **only for as long as necessary** to fulfil the purposes for which it was collected, including legal, accounting, or reporting requirements.

Where no longer required, data will be securely deleted or anonymised.

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## **10. DISCLOSURE OF DATA**

We do not disclose personal data to third parties except:

- Where required by law or legal process
- To trusted service providers who process data on our behalf under contractual confidentiality obligations
- In the event of business sale, transfer, or restructuring

All third parties are required to respect data protection laws.

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## **11. BUSINESS TRANSFERS**

If Kindred Spirit Investigations undergoes a sale, merger, or transfer of assets, personal data may be transferred to a third party as part of that process. Any such transfer will be conducted lawfully and securely.

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## **12. DATA SECURITY**

We take appropriate technical and organisational measures to protect personal data, including:

- Secure servers and systems
- Access controls
- Data minimisation

However, no method of transmission over the internet is completely secure. You acknowledge that data transmission is at your own risk.

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## **13. INTERNATIONAL DATA TRANSFERS**

Where data is transferred outside the UK or EEA, we ensure appropriate safeguards are in place, including:

- Adequacy decisions
- Standard contractual clauses
- Equivalent legal protections

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## **14. YOUR RIGHTS**

Under UK GDPR, you have the right to:

- Access your personal data
- Request correction or deletion
- Restrict or object to processing
- Withdraw consent at any time
- Lodge a complaint with the Information Commissioner's Office (ICO)

Requests can be made by emailing: [info@kindredspiritinvestigations.co.uk](mailto:info@kindredspiritinvestigations.co.uk)

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## **15. LIMITATION OF LIABILITY**

Nothing in this Privacy Policy limits liability where unlawful. However, we are not responsible for:

- Actions of third-party websites
- Losses caused by unauthorised access beyond our reasonable control
- User failure to safeguard personal login details

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## **16. CHANGES TO THIS PRIVACY POLICY**

We may update this Privacy Policy from time to time. Any changes will be posted on this website and will take effect immediately upon publication.

Your continued use of the website constitutes acceptance of the revised policy.

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## **17. GOVERNING LAW**

This Privacy Policy is governed by the laws of **England and Wales**, and any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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## **18. CONTACT DETAILS**

If you have any questions about this Privacy Policy or how your data is handled, please contact:

**Kindred Spirit Investigations**

 [info@kindredspiritinvestigations.co.uk](mailto:info@kindredspiritinvestigations.co.uk)